

Answer and start a video call

Neighbor Tech - a ProSystems program - Keep this handy

For: Any phone or tablet

See your family face-to-face. Here's how to answer a video call, and how to start one.

Step by step

1. When a call comes in, tap the green button.

It may say 'Accept' or show a green phone or camera. One tap answers.

2. Hold the phone up so the camera can see your face.

The small window showing you is how the other person sees you. Center your face in it.

3. Can't hear? Press the upper volume button on the side.

Press it a few times to turn the sound up.

4. To hang up, tap the red button.

It's usually at the bottom of the screen.

5. To start a call, open your video app.

FaceTime, WhatsApp, Messenger, or Google Meet. Tap the person's name, then the camera icon.

Good to know

- The red button ends a call. You can always call right back.
 - Light in front of you (not behind) makes it easier for others to see you.
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If you get stuck

No video button? The other person may need the same app. Call us and we'll help you both get set up.

Questions? Call us.

There's no such thing as a silly question. Call or text us anytime and we'll walk you through it.

Call us: (404) 528-1122