

Connect to Wi-Fi

Neighbor Tech - a ProSystems program - Keep this handy

For: Any phone or tablet

Join a wireless network to browse, video call, and use apps without using up your data.

Step by step

1. Open the Settings app.

Look for the gear icon and tap it.

2. Tap 'Wi-Fi'.

It's usually near the top. Make sure the switch is on (green or blue).

3. Tap the name of your network.

It's often on a sticker on your router box, or ask whoever set it up.

4. Type the password carefully.

It's also on the router sticker (sometimes called 'key' or 'passphrase'). Capital and small letters matter.

5. Tap 'Join' or 'Connect'.

A checkmark, or the word 'Connected', means you're on.

Good to know

- You usually only do this once per place - your phone remembers it next time.
 - At a cafe or library, pick their network, then open your web browser; a sign-in page may appear.
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If you get stuck

A wrong password is the most common snag. Look carefully for 0 vs O and 1 vs l, or call us.

Questions? Call us.

There's no such thing as a silly question. Call or text us anytime and we'll walk you through it.

Call us: (404) 528-1122