

Spot and avoid a scam text or email

Neighbor Tech - a ProSystems program - Keep this handy

For: Staying safe

Scammers pretend to be someone you trust. A few calm checks keep you safe.

Step by step

1. Slow down. Real companies don't rush you.

Messages that say 'act now', 'your account is locked', or 'you owe money' are trying to scare you. Take a breath.

2. Don't tap links in surprise messages.

A link can lead to a fake page that looks real. If you're unsure, don't tap.

3. Never share a code, password, or bank number by text.

No real bank, store, or government office asks for these by text or email.

4. Check who really sent it.

Odd email addresses or phone numbers, and spelling mistakes, are red flags.

5. When in doubt, delete it - or ask someone you trust.

To reach a company, call the number on your card or bill, not the one in the message.

Good to know

- It's okay to ignore and delete. Nothing bad happens if you don't reply.
 - If you already tapped or shared something, tell us or your bank right away. You're not in trouble.
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If you get stuck

Not sure if a message is real? Save it and show us. We're always happy to check it together.

Questions? Call us.

There's no such thing as a silly question. Call or text us anytime and we'll walk you through it.

Call us: (404) 528-1122